

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination	
		09/940,117	ROBIBERO, VINCENT P.	
Examiner John Van Bramer		Art Unit 3622	Page 1 of 1	

U.S. PATENT DOCUMENTS

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
A	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*	Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)	
U	Blake Ives & Michael R. Vitale, After the Sale: Leveraging Maintenance with Information Technology, March 1988, MIS Quarterly, Vol 12, No 1, pp 7-21	
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